

APRIL 2022

Prepaid Rule Model Forms

Model Form A-10(e): Short Form Disclosures for Prepaid Accounts with Multiple Service Plans (§ 1005.18(b)(2), (3), (6), and (7)) – **Spanish**



Consumer Financial
Protection Bureau

Version Log

Below is a version log noting the history of this document and its updates:

Date	Version	Changes
April 2022	1.0	Original Document

1. Introduction

This document provides a translation of the language from Prepaid Rule Model Form 10(e) into Spanish. The Prepaid Rule does not prohibit, and even requires under certain circumstances, issuers providing required disclosures in languages other than English, so long as an English version is available for the borrower upon request. 12 CFR 1005.18(b)(9). The Bureau encourages servicers to ascertain the language preference of their borrowers and where appropriate provide translated materials, when done in a legal manner and without violating the Equal Credit Opportunity Act or Regulation B, to be responsive to borrower needs. See the Bureau's [Statement Regarding the Provision of Financial Products and Services to Consumers with Limited English Proficiency](#) issued on January 13, 2021.

The translations provided are not a part of Appendix A-10. They do not qualify for safe harbor protection under section 916 of the Electronic Funds Transfer Act (EFTA).

This is a Compliance Aid issued by the Bureau. The Bureau published a Policy Statement on Compliance Aids, available at <https://www.consumerfinance.gov/policy-compliance/rulemaking/final-rules/policy-statement-compliance-aids/>, that explains the Bureau's approach to Compliance Aids.

	Plan-de-pago por-uso	Plan mensual	Plan anual
Tarifa del Plan	\$0	\$5.99 [†] por mes	\$39.99 por año
Por compra	\$0.25	\$0	\$0
Retiro de ATM (en red)	\$0	\$0	\$0
Retiro de ATM (fuera de red)	\$2.50	\$1.99	\$1.99
Recarga de efectivo	\$4.99*	\$4.99*	\$4.99*
Consulta de saldo en ATM (en red)	\$0.50	\$0.50	\$0.50
Consulta de saldo en ATM (fuera de red)	\$1.00	\$1.00	\$1.00
Agente de servicio al cliente (por llamada)	\$1.50	\$0.50	\$0.50
Inactividad (después de 12 meses sin transacciones realizadas)	\$2.50 por mes	\$2.50 por mes	\$2.50 por mes
Cobramos 4 tipos de tarifas adicionales. Entre ellas se incluyen:			
[Tipo de tarifa adicional]	\$1.00*	\$1.00*	\$1.00*
[Tipo de tarifa adicional]	\$3.00	\$3.00	\$3.00

[†] Tarifa mensual de \$1.00 con depósito directo.

* Esta tarifa puede ser menor dependiendo de cómo y dónde se utilice esta tarjeta.

Sin opción de sobregiros/crédito.

No asegurada por la FDIC. Registre su tarjeta para otras protecciones.

Para información general sobre cuentas prepagadas, visite cfpb.gov/prepaid (en inglés). Encuentre detalles y condiciones de todas las tarifas y servicios dentro del paquete, o llame al **(800) 234-5678** o visite **xyz.com/prepaid**.